

Lotus Connect Terms of Service
Last Updated: July 2024

Welcome to Lotus Connect! By using our services, you agree to these Terms of Service ("Terms"). Please read them carefully.

1. Introduction

Lotus Connect ("we," "us," or "our") provides a subscription-based digital consulting service that includes real-time group consulting, access to a network of expert consultants, an on-demand content library, monthly community brainstorming sessions, and quarterly expert Q&A sessions. By subscribing to and using our services, you agree to comply with and be bound by these Terms. Lotus Connect is owned and operated by lotus823.

2. Services

2.1 Real-Time Group Consulting

- Users can ask questions related to consumer marketing and receive real-time answers from our network of consultants.
- Availability and response times may vary.

2.2 Network of Consultants

- Users have access to a network of consultants with expertise in marketing, retail, and distribution.
- Interaction with consultants is subject to the consultants' availability and specific service terms.
- One-on-one consulting is charged hourly based on consultant experience level.

2.3 On-Demand Content Library

- Users have access to an on-demand content library that includes eBooks and workshops.
- Content is for personal use only and may not be redistributed or shared.

2.4 Monthly Community Brainstorming Sessions

- Users can participate in monthly community brainstorming sessions.
- Participation is voluntary and may be subject to scheduling and availability.

2.5 Quarterly Expert Q&A Sessions

- Users can submit questions for quarterly expert Q&A sessions.
- Selected questions will be answered by experts, with a few live questions addressed during the session.
- All expert Q&A sessions will be recorded and added to the on-demand content library.

2.5 Quarterly Workshops

- Users can participate in monthly workshops/webinar sessions to learn marketing skills and best practices.
- Participation is voluntary and may be subject to scheduling and availability.

3. Subscription and Payment

3.1 Subscription Plans

- The standard subscription fee is \$100 per month.
- We may offer other membership plans to select vendors or during seasonal deals. Details of these offers will be provided as applicable.

3.2 Payment

- Subscription fees are billed monthly.
- Payments are non-refundable, except as required by law or as otherwise stated in these Terms.

3.3 Cancellation

- Users may cancel their subscription at any time. Cancellation will take effect at the end of the current billing cycle.
- No refunds will be provided for the remainder of the billing period.

4. User Responsibilities

4.1 Account Security

- Users are responsible for maintaining the confidentiality of their account information.
- Users must immediately notify us of any unauthorized use of their account.

4.2 Appropriate Use

- Users agree to use the services in compliance with all applicable laws and regulations.
- Users must not engage in any activity that disrupts or interferes with the services.

4.3 Content Sharing

- Users may not share, redistribute, or reproduce any content accessed through our services without explicit permission.

5. Intellectual Property

5.1 Ownership

- All content, including but not limited to text, graphics, logos, and software, is the property of Lotus823 and Lotus Connect or its licensors.
- Users are granted a limited, non-exclusive, non-transferable license to access and use the content for personal, non-commercial purposes.

5.2 Trademarks

- All trademarks, service marks, and logos used in connection with our services are owned by lotus823 and Lotus Connect.

6. Disclaimers and Limitation of Liability

6.1 No Warranty

- Our services are provided "as is" without warranties of any kind, either express or implied.
- We do not guarantee the accuracy, completeness, or usefulness of the information provided.

6.2 Limitation of Liability

- To the fullest extent permitted by law, Lotus Connect will not be liable for any indirect, incidental, special, consequential, or punitive damages, or any loss of profits or revenues.

7. Modifications to Terms

- We reserve the right to modify these Terms at any time. Users will be notified of any significant changes.
- Continued use of the services after any modifications indicates acceptance of the new Terms.

8. Governing Law

- These Terms are governed by and construed in accordance with the laws of [Your Country/State], without regard to its conflict of law principles.

9. Contact Information

- If you have any questions about these Terms, please contact us at [connect@lotus823.com].

By using Lotus Connect, you acknowledge that you have read, understood, and agree to be bound by these Terms.